

**From:** [Caroline Haskins](#)  
**To:** [Yelena Cappello](#)  
**Cc:** [78643-28558376@requests.muckrock.com](mailto:78643-28558376@requests.muckrock.com); [cityoffostercityca@public-records-requests.com](mailto:cityoffostercityca@public-records-requests.com)  
**Subject:** Re: California Public Records Act Request #19-7  
**Date:** Thursday, August 29, 2019 9:18:49 AM

Ok I can read the letter here! Thanks so much for your help. Sorry for any inconvenience that other email address caused. (I filed the request using a service called Muckrock, which generates a unique email for each public record request. Sometimes there's little issues that come along with that.)

On Thu, 29 Aug 2019 at 12:16, Yelena Cappello <[yappello@fostercity.org](mailto:yappello@fostercity.org)> wrote:

Hello,

Thank you for reaching out. My apologies, I've attached the response letter here for convenience. I'll ask technical support about why the email address [78643-28558376@requests.muckrock.com](mailto:78643-28558376@requests.muckrock.com) was not able to access the link.

Thank you,

Yelena

**From:** [78643-28558376@requests.muckrock.com](mailto:78643-28558376@requests.muckrock.com) <[78643-28558376@requests.muckrock.com](mailto:78643-28558376@requests.muckrock.com)>  
**Sent:** Wednesday, August 28, 2019 8:35 PM  
**To:** Yelena Cappello <[yappello@fostercity.org](mailto:yappello@fostercity.org)>  
**Cc:** [cityoffostercityca@public-records-requests.com](mailto:cityoffostercityca@public-records-requests.com)  
**Subject:** RE: California Public Records Act Request #19-7

City Clerk Foster City  
PRA Office  
610 Foster City Blvd.  
Foster City, CA 94404

August 28, 2019

This is a follow up to request number 19-7:

Hi Yelena, I'm still not getting a document — it just says "file:///C:/Users/theso\_000/Downloads/Response%20Letter.pdf." You can also reach me via email at [caroline.haskins@vice.com](mailto:caroline.haskins@vice.com) if there's some trouble with this address.

Filed via MuckRock.com  
E-mail (Preferred): [78643-28558376@requests.muckrock.com](mailto:78643-28558376@requests.muckrock.com)  
Upload documents directly: [https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency\\_login%252Fcity-clerk-foster-city-18398%252Fring-promo-foster-city-%252F%252F253Femail%253Dyappello%252540fostercity.org&url\\_auth\\_token=AABhdhelO3STp0peFpgduGeTMU4%3A1i3BD6%3AJvhO7l25dSGtRYcvchG6L8X7wYo](https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fcity-clerk-foster-city-18398%252Fring-promo-foster-city-%252F%252F253Femail%253Dyappello%252540fostercity.org&url_auth_token=AABhdhelO3STp0peFpgduGeTMU4%3A1i3BD6%3AJvhO7l25dSGtRYcvchG6L8X7wYo)

Is this email coming to the wrong contact? Something else wrong? Use the above link to let us know.

For mailed responses, please address (see note):  
MuckRock News  
DEPT MR 78643  
411A Highland Ave  
Somerville, MA 02144-2516

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

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On Aug. 23, 2019:

Subject: Re: California Public Records Act Request #19-7

Thank you for your message. The response letter is a link in the original email you received. An account is not necessary to access to the link.

I'll re-link below, please let me know if you have any further issue and I'll contact technical support. My apologies for any inconvenience.

file:///C:/Users/theso\_000/Downloads/Response%20Letter.pdf

Thank you,

Yelena

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On Aug. 23, 2019:

Subject: [Document Released to Requester] Foster City, CA public records request #19-7

Foster City, CA

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Hi there

A document has been released to you for record request #19-7:

\* Response Letter.pdf

Document links are valid for one month.

After September 23, you will need to sign in to view the document(s).

\*\*\*\*\*  
<em>Questions about your request?</em> Reply to this email or sign in to contact staff at Foster City, CA.<br><br><em>Technical support:</em> See our <a href="<https://www.nextrequest.com/support>">help page</a>

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On Aug. 23, 2019:

Subject: RE: California Public Records Act Request #19-7

Hi, none of these responses have included attachments or links, and I also don't have a nextrequest account and was never given a link to sign up. Is there any way you could send the responsive documents in a note to this email address? Thank you so much!

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On Aug. 22, 2019:

Subject: [Document Released to Requester] Foster City, CA public records request #19-7  
Foster City, CA

\*\*\*\*\*

Hi there

A document has been released for record request #19-7 along with the following message:

Please see the attached letter in response to your request.

\* Response Letter.pdf

Document links are valid for one month.

After September 22, you will need to sign in to view the document(s).

\*\*\*\*\*  
<em>Questions about your request?</em> Reply to this email or sign in to contact staff at Foster City, CA.<br><br><em>Technical support:</em> See our <a href="<https://www.nextrequest.com/support>">help page</a>

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On Aug. 22, 2019:

Subject: Your Foster City, CA public records request #19-7 has been closed.  
Foster City, CA

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Hi there

Record request #19-7 has been closed. The closure reason supplied was:

This request has been marked as fulfilled. Please let us know if you have any questions by responding to this message or calling (650) 286-3250

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<em>Questions about your request?</em> Reply to this email or sign in to contact staff at Foster City, CA.<br><br><em>Technical support:</em> See our <a href="<https://www.nextrequest.com/support>">help page</a>

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On Aug. 6, 2019:

Subject: California Public Records Act Request: Ring promo, Foster City  
To Whom It May Concern:

Pursuant to the California Public Records Act, I hereby request the following records:

Law enforcement agencies around the country are entering into Promotional Discount Agreements with Ring, Amazon's home security camera company. ([https://www.vice.com/en\\_us/article/d3ag37/us-cities-are-helping-people-buy-amazon-surveillance-cameras-using-taxpayer-money](https://www.vice.com/en_us/article/d3ag37/us-cities-are-helping-people-buy-amazon-surveillance-cameras-using-taxpayer-money)) These agreements direct city funds toward providing a discount on Ring products, such as doorbell cameras.

Therefore, I hereby request the following records related to Ring and possible Promotional Discount Agreements:

- 1) All calendar invitations, instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other documents that mention Ring devices and/or the Neighbors app. This includes A) any minutes/notes taken during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and C) any other document that has been used to help explain the use, marketing, or promotion of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.
- 2) A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Promotional Discount Agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the city and Ring.
- 3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.
- 4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.
- 5) Any digital communications (including but not limited to emails and text messages) between city government workers with Ring representatives.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes. It will be used in the course of reporting for Motherboard, VICE's science and technology website ([www.motherboard.vice.com](http://www.motherboard.vice.com)).

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 calendar days, as the statute requires.

Sincerely,

Caroline Haskins

Filed via MuckRock.com

E-mail (Preferred): [78643-28558376@requests.muckrock.com](mailto:78643-28558376@requests.muckrock.com)

Upload documents directly: [https://accounts.muckrock.com/accounts/login/?next=https%3A%2Fwww.muckrock.com%2Faccounts%2Flogin%2Fnext%3D%252Faccounts%252Fagency\\_login%252Fcity-clerk-foster-city-18398%252Fring-promo-foster-city](https://accounts.muckrock.com/accounts/login/?next=https%3A%2Fwww.muckrock.com%2Faccounts%2Flogin%2Fnext%3D%252Faccounts%252Fagency_login%252Fcity-clerk-foster-city-18398%252Fring-promo-foster-city)

[78643%252F253Femail%253Dycappello%252540fostercity.org&url\\_auth\\_token=AABhdhelO3STp0peFpgduGeTMU4%3A1i3BD6%3AJvhO7l25dSGtRYcvchG6L8X7wYo](https://accounts.muckrock.com/accounts/login/?next=https%3A%2Fwww.muckrock.com%2Faccounts%2Flogin%2Fnext%3D%252Faccounts%252Fagency_login%252Fcity-clerk-foster-city-18398%252Fring-promo-foster-city)

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Caroline Haskins  
Staff Writer, [Motherboard](#) / VICE